

BOOKING FORM

FLOWER CAMPING ILE D'OFFARD ★★★★★



CLIENT REFERENCE NUMBER

IDO. _____

YOUR DETAILS

Surname: _____ First Name: _____

Address: _____

City/Town: _____

Post Code: _____ Country: _____

Tel.: _____ @ Email: _____

BOOKING DATES

Arrival date:

____ / ____ / 2019

Departure date:

____ / ____ / 2019

ALL PARTICIPANTS DETAILS

1. Surname : _____ First Name : _____ Date of birth : ____ / ____ / ____

2. Surname : _____ First Name : _____ Date of birth : ____ / ____ / ____

3. Surname : _____ First Name : _____ Date of birth : ____ / ____ / ____

4. Surname : _____ First Name : _____ Date of birth : ____ / ____ / ____

5. Surname : _____ First Name : _____ Date of birth : ____ / ____ / ____

6. Surname : _____ First Name : _____ Date of birth : ____ / ____ / ____

7. Surname : _____ First Name : _____ Date of birth : ____ / ____ / ____

8. Surname : _____ First Name : _____ Date of birth : ____ / ____ / ____

RENTED ACCOMODATION

- LODGE 23m²** 2 bedrooms - 4 pers.
- FREEFLOWER 37m²** 2 bedrooms - 4/5 pers.
- MOBILHOME 18m²** 1 bedroom - 2/3 pers.
- MOBILHOME 24m²** 2 bedrooms - 4 pers.
- MOBILHOME 26m²** 2 bedrooms - 4/6 pers. *Near the river Loire*
- MOBILHOME 29m²** 2 bedrooms - 4/6 pers.
- MOBILHOME 32m²** 3 bedrooms - 6/8 pers.
- LUXE RESIDENCE 40m²** 4 pers. + 2 pers. - 12
- HOME FLOWER 26.5m²** 2 bedrooms - 4/6 pers.
- HOME FLOWER 30.5m²** 3 bedrooms - 6/8 pers.

CAMPING PITCHES

- HIKER PACKAGE**
1 tent from 5 p.m. to 9 a.m.
2 person maximum
- CAMPETOILE**
Wooden cabin on stilts located near to the Summer Kitchen area
2 persons maximum
- COMFORT PACKAGE**
2 persons + caravan or tent or motor home + electricity
6 persons maximum
- COMFORT + PACKAGE**
2 persons + caravan or tent or motor home + electricity, water + drainage
6 persons maximum

ADDITIONAL SERVICE

- HIGHCHAIR HIRE : _____ (number)
- BABY COT HIRE : _____ (number)
- BABY BATH : _____ (number)
- BABY KIT HIRE** (highchair + bath + baby cot): _____ (number)
- TRAVEL PACK COUPLE (Linen Kit & Cleaning kit): _____ (number)
- TRAVEL PACK Pers. suppl. (Linen Kit & Cleaning Kit): _____ (number)
- SINGLE BED LINEN (1 pers.): _____ (number)
- DOUBLE BED LINEN (2 pers.): _____ (number)
- BATH TOWELS KIT : _____ (number)
- ANIMAL(S)** : _____ (number) / _____ (breed)
- DEPARTURE CLEANING SERVICE**
- CANCELLATION INSURANCE**

GENERAL TERMS AND CONDITIONS

OUR SERVICES

Bare Pitch

This consists of a bare pitch for your tent, caravan or mobile home. Your stay shall be calculated based on a set amount that includes the pitch, the person(s) expected according to the offer selected, your installation, your vehicle and access to the infrastructures with regard to reception, activities and sanitary facilities. The additional costs (additional person, vehicle, pets, etc.) are not included in the package and will be added to the latter.

Rented Accommodation

Our prices include the number of people (according to the capacity of the accommodation), water, gas, electricity and a vehicle, access to the infrastructures in terms of reception, activities and sanitary facilities. Your accommodation must be put cleaned and tidy at the time of your departure.

Your wishes for a precise pitch or accommodation at the campsite can be met according to our availability at the time of your arrival.

The Extra Activities

Any free or paid activities mentioned in this document may in certain circumstances beyond our control, be modified or cancelled upon arrival at the site. In this case we cannot be held responsible.

Extra charges

Whatever the package selected, additional costs will be invoiced for additional vehicles, additional tents, pets or visitors. Our prices, exclusive of tax, do not include the local tourist tax. The tax shall be invoiced along with your accommodation. It cannot be modified or refunded and is to be paid at your arrival at the campsite.

HANDING OVER KEYS AND ENTRY CODE

► For arrivals: the accommodation is available from 4pm to 6pm and the pitches from 12 noon until 6pm. Arrivals outside these hours must be agreed in advance. In the case of delay without prior agreement the accommodation will be re-rented the following day after 12 noon. The booking will not be refunded.

► For departures: the rented accommodation must be vacated before 10am and the pitches before 12noon. Any overrun will result in invoicing for an additional day.

PAYMENT FOR YOUR RESERVATION

Payment of the outstanding balance of your booking

► **Camping pitches:** the final balance is to be paid no later than your arrival date.

► **Rented Accommodation:** the balance is to be paid no later than 30 days before arrival. In the event that the balance is not paid within the time specified, it is considered cancelled and our cancellation terms indicated below shall apply.

LAST MINUTE BOOKING

Any booking made within a period of 30 days before the date of arrival must be paid in full, using a bank card.

LATE ARRIVAL OR EARLY DEPARTURE

In the case of a late arrival or early departure, with respect to the dates mentioned on your booking voucher, the total amount of your booking shall remain due. You shall not be entitled to claim any refund for the part of the stay not actually used.

NO ARRIVAL AT THE CAMPSITE

In the case where no one comes to the campsite within a period of 48 hours from the beginning of your stay, and without any proof and/or news of your arrival, we shall be able to reallocate your accommodation. We shall keep the fees as per our cancellation terms.

CANCELLATION

Due to the buyer

All cancellations must be notified by post, which shall go into effect on the date of receipt of the letter:

► **More than 30 days before arrival**, the amount of the down payment shall be kept by the campsite.

► **Less than 30 days before your arrival**, the total amount of the rented accommodation, booking fees and insurance fee shall be kept.

For possible damages, we ask you to take out cancellation or interruption of stay insurance at the time of your booking.

Due to the campsite

If the Flower campsite Ile d'Offard is obligated to cancel its rental of a bare pitch and/or rented accommodation any contracting party having received its reservation confirmation, shall be informed by registered post and reimbursed in full for the amount which has already been paid.

SECURITY DEPOSIT

For rented accommodation, you will be requested to pay a security deposit of **300 EUR** on your arrival, which will be returned to you at the end of the stay, or for deposits by bankcard, your details will be destroyed no later than eight days after your departure. The campsite reserves the right to keep part or the total amount of the deposit in case of deterioration of the accommodation and its contents and/or facilities at the campsite. The campsites also reserve the right to deduct the amount of **60 EUR** to pay for the costs of cleaning not carried out at the time of departure.

MINORS

Minors not accompanied by their parents cannot be accepted at the campsite.

PETS

Dogs and cats are accepted. Dogs in category 1 and 2 are authorized on the campsite grounds for an additional fee. Dogs must be kept on a lead within the campsite grounds. Please comply with the rules of hygiene and the environment of the campsite. **Anti-rabies booster vaccinations and tattoo certificates are compulsory and must be presented at your arrival.**

FINANCIAL CONDITIONS

Terms of payment

Any reservation inquiry by the purchaser will be made binding under this reservation contract and accompanied by:

- A down payment of 25% of the total booking;
- Booking fees (15 € for camping pitches and 20 € for rented accommodation);
- The payment of the cancellation insurance (if purchased).

TYPES OF PAYMENT ACCEPTED

BANK CARD : CONTACT THE CAMPSITE

BANK TRANSFERT

Bank code: 30002 Counter Code: 05657 RIB Key: 17
Account N° : 0000459823M
IBAN : FR39 3000 2056 5700 0045 9823 M17
BIC / Address SWIFT : CRLYFRPP

PERSONAL DATA

In accordance with the Data Protection Act No. 78-17 of 6 January 1978, as amended, the Client is informed that the personal data or data of a personal nature indicated as being mandatory collected in the context of the reservation are necessary for the execution of the latter. The information that the Customer communicates to us when ordering will not be transmitted to any unauthorized third party.

In accordance with the Data Protection Act of 6 January 1978, the Client has the right to access, rectify and oppose any personal data concerning you. To do so, simply send a request by post to the campsite, indicating full name and address.

PRACTICAL INFORMATION

► All guests and visitors must comply with **the rules of the campsite**. Particular attention will be paid to respect the tranquility of all: vehicles are not permitted to circulate on the site between 11pm and 7am, only one vehicle per pitch and visitors must report to reception and pay the fee.

► Upon arrival, the keys are given after final payment for late reservations, supplementary services, security deposit 300 € and local tax: 0.55 € per night and per person of 18 years and over.

► In order to facilitate the departure the deposit will be returned after verification of the condition and cleanliness of the accommodation. Appointments are available for check-outs from **9am to 10am in low season and 8:30am to 10am in high season** the day of departure.

► The linen is not provided but necessary!

► **Reception opening hours low season: 9am-12 noon & 2.00pm -6.00pm; high season 8.30am until 8pm non-stop.**

I _____ certify to have read the terms and conditions, the prices and the campsite rules and accept them.

Date and signature

proceed by read and agreed

This reservation has contractual value upon receipt by the buyer of a confirmation of reservation issued by the campsite Ile d'Offard.

le camping c'est kumain.